

Technical Service Bulletin

General Info	Power Electronics	Generators	Batteries	Solar
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Bulletin nr :6009 21122011

Date :21.12.2011

Product :77020100 MasterShunt 500

Serial number: production day 1-4-2011, serialnumber B401Hxxxx

Subject :wrong calibration

This Bulletin replaces Bulletin 6007 30112011

Complaint:

The displayed battery voltage is different as the actual battery voltage; this deviation can be more than 2V.

Cause:

There was a problem in the test equipment at the factory. Problem is solved but a small part of this production batch has ended in the field.

Solution:

If you have a deviation in voltage measurement, please check the serial number of the Mastershunt. If the serial number starts with B401H, please check the list below for the production number. (last four digits)

If your shunt is on this list, contact our Technical Support department for a replacement unit.

TS@mastervolt.com or +31 20 34 22 100

B401H0010	B401H0212	B401H0310	B401H0425	B401H0500	B401H0614	B401H0702
B401H0113	B401H0213	B401H0336	B401H0446	B401H0501	B401H0619	B401H0705
B401H0135	B401H0243	B401H0364	B401H0497	B401H0550	B401H0620	B401H1007
B401H0183	B401H0252	B401H0367		B401H0551	B401H0622	
B401H0189	B401H0257	B401H0383		B401H0553		
B401H0195	B401H0258			B401H0555		
	B401H0282			B401H0556		
	B401H0283					
	B401H0296					

Please note that all other units from this production date have been re-calibrated.

